

24th March 2017

TO WHOM IT MAY CONCERN

Please accept my letter of recommendation for PIBA Consult Ltd, a consultancy firm that has offered us affordable, competence profiling and high quality on-the-job training services in front office techniques, housekeeping tips, food and beverage handling, food costing, Fidelio system refresher course, basic defensive techniques and counter terrorism training as well as advanced leadership skills and team building for our Managers from 17th November to 2nd December 2016.

We found the PIBA team to be consistent, reliable, punctual, hardworking and loyal to our hotel. In particular, the end results stood out in our mind. The PIBA team reports have been very useful in allowing for efficient transfer of knowledge and improving operations in our key departments and we look forward to further training from them in the near future.

Detail oriented and client centred, PIBA Consult team would be an outstanding asset to any organisation.

Thank you and please feel free to contact me should you have any questions.

Yours sincerely,


Katushabe Doreen
HUMAN RESOURCE MANAGER
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